

Table 25

hc1. Which one of the following statements comes closest to expressing your view of the National Health Service (NHS)?

			Total	Region					Gender		Age			Social Grade	
				London	Rest of South	Midlands and Wales	North	Scotland	Male	Female	18-34	35-54	55+	ABC1	C2DE
View on NHS	All Respondents	BASE	1,980	251	639	425	489	176	959	1,021	558	714	708	1,011	969
		UNWT	1,980	250	644	432	491	163	984	996	520	741	719	1,006	974
	The NHS works well, and only minor changes are needed to	COUNT	520	58	149	110	149	53	284	236	154	177	189	275	245
		COL %	26%	23%	23%	26%	30%	30%	30%	23%	28%	25%	27%	27%	25%
	There are some good things in our NHS, but many changes	COUNT	1,151	140	383	253	269	105	510	641	294	418	439	582	568
		COL %	58%	56%	60%	59%	55%	60%	53%	63%	53%	58%	62%	58%	59%
	The NHS has so much wrong with it that we need to	COUNT	235	44	77	49	49	16	125	110	72	89	74	127	108
		COL %	12%	17%	12%	11%	10%	9%	13%	11%	13%	12%	10%	13%	11%
	Not sure	COUNT	75	10	30	13	21	2	41	34	39	31	6	27	48
		COL %	4%	4%	5%	3%	4%	1%	4%	3%	7%	4%	1%	3%	5%

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Table 26

hc2. If you were to become sick, how confident are you that you would have access to all the help from doctors and hospitals that you would need?

			Total	Region					Gender		Age			Social Grade	
				London	Rest of South	Midlands and Wales	North	Scotland	Male	Female	18-34	35-54	55+	ABC1	C2DE
How confident	All Respondents	BASE	1,980	251	639	425	489	176	959	1,021	558	714	708	1,011	969
		UNWT	1,980	250	644	432	491	163	984	996	520	741	719	1,006	974
	Very confident	COUNT	418	45	134	85	108	46	236	182	101	130	188	222	196
		COL %	21%	18%	21%	20%	22%	26%	25%	18%	18%	18%	27%	22%	20%
	Moderately confident	COUNT	1,043	124	328	224	266	101	484	560	293	386	364	529	515
		COL %	53%	49%	51%	53%	54%	58%	50%	55%	53%	54%	51%	52%	53%
	Not too confident	COUNT	359	59	123	80	81	15	171	187	108	133	117	193	166
		COL %	18%	23%	19%	19%	17%	8%	18%	18%	19%	19%	17%	19%	17%
	Not confident at all	COUNT	117	14	40	30	20	13	51	66	33	48	37	51	66
		COL %	6%	6%	6%	7%	4%	7%	5%	6%	6%	7%	5%	5%	7%
	Not sure	COUNT	43	9	14	6	13	1	17	25	23	17	3	17	26
		COL %	2%	4%	2%	1%	3%	1%	2%	2%	4%	2%	0%	2%	3%
	Top2box	COUNT	1,461	169	462	309	374	148	720	742	394	516	551	750	711
		COL %	74%	67%	72%	73%	77%	84%	75%	73%	71%	72%	78%	74%	73%
	Low2box	COUNT	476	73	164	110	102	27	222	254	141	181	154	243	232
		COL %	24%	29%	26%	26%	21%	16%	23%	25%	25%	25%	22%	24%	24%

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hc3. Why do you feel this way?

			Total	Region					Gender		Age			Social Grade	
				London	Rest of South	Midlands and Wales	North	Scotland	Male	Female	18-34	35-54	55+	ABC1	C2DE
Very/moderately confident	BASE		1,461	169	462	309	374	148	720	742	394	516	551	750	711
	UNWT		1,468	174	466	317	374	137	745	723	372	535	561	748	720
I trust the NHS works in a timely manner	COUNT		487	49	153	91	140	53	237	250	127	169	191	255	232
	COL %		33%	29%	33%	30%	37%	36%	33%	34%	32%	33%	35%	34%	33%
I know I will get the help I need	COUNT		667	77	202	148	171	70	361	307	187	214	267	339	329
	COL %		46%	46%	44%	48%	46%	47%	50%	41%	47%	41%	48%	45%	46%
I trust UK physicians and nurses	COUNT		807	81	277	174	185	89	438	369	215	270	322	423	384
	COL %		55%	48%	60%	56%	49%	60%	61%	50%	54%	52%	58%	56%	54%
I trust the medical facilities are up-to-date	COUNT		478	55	163	86	120	55	256	223	129	164	185	266	212
	COL %		33%	32%	35%	28%	32%	37%	36%	30%	33%	32%	33%	35%	30%
Other (please specify)	COUNT		99	12	38	22	14	12	39	60	13	40	45	60	39
	COL %		7%	7%	8%	7%	4%	8%	5%	8%	3%	8%	8%	8%	5%
Not sure	COUNT		70	12	18	15	17	9	26	44	25	32	13	28	42
	COL %		5%	7%	4%	5%	4%	6%	4%	6%	6%	6%	2%	4%	6%

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hc4. Why do you feel this way?

			Total	Region					Gender		Age			Social Grade	
				London	Rest of South	Midlands and Wales	North	Scotland	Male	Female	18-34	35-54	55+	ABC1	C2DE
Not too confident/ Not at all confident	BASE		476	73	164	110	102	27	222	254	141	181	154	243	232
	UNWT		470	67	165	109	104	25	221	249	127	188	155	242	228
I am worried about long waiting times	COUNT		246	46	87	55	48	10	114	132	84	91	71	123	123
	COL %		52%	63%	53%	50%	47%	36%	51%	52%	60%	50%	46%	50%	53%
I am worried about cuts to services	COUNT		227	35	73	55	49	15	100	127	66	83	78	114	113
	COL %		48%	48%	44%	50%	48%	56%	45%	50%	47%	46%	51%	47%	49%
I do not trust physicians and nurses	COUNT		128	25	48	27	19	10	62	66	40	49	38	73	55
	COL %		27%	34%	29%	24%	18%	35%	28%	26%	29%	27%	25%	30%	23%
I think the medical facilities are ill-equipped	COUNT		189	30	69	47	31	12	82	107	54	73	62	103	87
	COL %		40%	41%	42%	43%	30%	44%	37%	42%	38%	40%	40%	42%	37%
Other (please specify)	COUNT		74	13	26	11	16	8	33	41	15	33	26	41	33
	COL %		16%	18%	16%	10%	16%	28%	15%	16%	11%	18%	17%	17%	14%
Not sure	COUNT		9	0	3	2	4	0	4	5	2	6	1	2	7
	COL %		2%	0%	2%	1%	4%	0%	2%	2%	1%	3%	1%	1%	3%

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hc5. In your view, which is the biggest problem facing the NHS system right now?

			Total	Region					Gender		Age			Social Grade	
				London	Rest of South	Midlands and Wales	North	Scotland	Male	Female	18-34	35-54	55+	ABC1	C2DE
Biggest problem	All Respondents	BASE	1,980	251	639	425	489	176	959	1,021	558	714	708	1,011	969
		UNWT	1,980	250	644	432	491	163	984	996	520	741	719	1,006	974
	Inadequate resources and facilities	COUNT	241	34	80	41	63	23	112	129	89	87	64	127	114
		COL %	12%	13%	13%	10%	13%	13%	12%	13%	16%	12%	9%	13%	12%
	Lack of a wider range of services for patients	COUNT	38	8	7	10	11	2	16	22	18	8	12	15	23
		COL %	2%	3%	1%	2%	2%	1%	2%	2%	3%	1%	2%	2%	2%
	Vague legal rights of patients	COUNT	17	3	4	3	5	1	10	7	10	7	0	5	12
		COL %	1%	1%	1%	1%	1%	1%	1%	1%	2%	1%	0%	1%	1%
	Long waiting times	COUNT	196	29	60	43	52	12	87	109	94	73	30	72	124
		COL %	10%	12%	9%	10%	11%	7%	9%	11%	17%	10%	4%	7%	13%
	Bureaucracy, poor management	COUNT	920	102	303	198	231	86	495	426	159	338	423	515	405
		COL %	46%	41%	47%	47%	47%	49%	52%	42%	29%	47%	60%	51%	42%
	Shortage of doctors and nurses	COUNT	189	21	59	48	47	13	74	115	73	63	53	88	101
		COL %	10%	9%	9%	11%	10%	8%	8%	11%	13%	9%	8%	9%	10%
	Insufficient standards of hygiene	COUNT	152	21	43	39	30	19	48	104	37	60	55	73	78
		COL %	8%	8%	7%	9%	6%	11%	5%	10%	7%	8%	8%	7%	8%
	Little focus on preventive care	COUNT	71	9	28	14	13	7	40	31	16	30	24	43	27
		COL %	4%	4%	4%	3%	3%	4%	4%	3%	3%	4%	3%	4%	3%
	Other (please specify)	COUNT	86	12	32	18	19	5	47	39	22	27	38	49	37
		COL %	4%	5%	5%	4%	4%	3%	5%	4%	4%	4%	5%	5%	4%
	Not sure	COUNT	69	11	22	11	18	7	30	39	39	21	9	22	47
		COL %	4%	4%	3%	3%	4%	4%	3%	4%	7%	3%	1%	2%	5%

Table 30

hc6. If you were able to, would you be willing to pay out of your own pocket to have quicker access to medical services that currently have long waiting times?

			Total	Region					Gender		Age			Social Grade	
				London	Rest of South	Midlands and Wales	North	Scotland	Male	Female	18-34	35-54	55+	ABC1	C2DE
Willing to pay	All Respondents	BASE	1,980	251	639	425	489	176	959	1,021	558	714	708	1,011	969
		UNWT	1,980	250	644	432	491	163	984	996	520	741	719	1,006	974
	Yes	COUNT	801	111	268	178	181	64	394	408	239	261	301	448	353
		COL %	40%	44%	42%	42%	37%	37%	41%	40%	43%	37%	43%	44%	36%
	No	COUNT	664	63	205	149	170	77	371	293	163	253	247	310	353
		COL %	34%	25%	32%	35%	35%	44%	39%	29%	29%	35%	35%	31%	36%
	Not sure	COUNT	515	78	166	98	138	35	195	320	155	199	160	252	263
		COL %	26%	31%	26%	23%	28%	20%	20%	31%	28%	28%	23%	25%	27%

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hc7. If you were able to, would you consider traveling to another country to have quicker access to medical services that currently have long waiting times?

			Total	Region					Gender		Age			Social Grade	
				London	Rest of South	Midlands and Wales	North	Scotland	Male	Female	18-34	35-54	55+	ABC1	C2DE
Consider to travel to another country	All Respondents	BASE	1,980	251	639	425	489	176	959	1,021	558	714	708	1,011	969
		UNWT	1,980	250	644	432	491	163	984	996	520	741	719	1,006	974
	Yes	COUNT	557	91	185	121	117	44	321	236	175	190	193	308	249
		COL %	28%	36%	29%	28%	24%	25%	33%	23%	31%	27%	27%	30%	26%
	No	COUNT	981	88	309	205	277	101	455	526	255	350	376	481	500
		COL %	50%	35%	48%	48%	57%	57%	47%	52%	46%	49%	53%	48%	52%
	Not sure	COUNT	442	72	144	99	95	31	183	258	128	174	140	222	220
		COL %	22%	29%	23%	23%	19%	18%	19%	25%	23%	24%	20%	22%	23%

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